

DEDICATED INTERNET ACCESS



Here at Virgin Media Business we have over 15 years experience in the communications industry and are one of the largest business to business communications service providers in Ireland.

With the digital revolution in full swing in Ireland and the growing popularity of smartphones, tablets, internet apps and cloud services, your connection is more important than ever. Dedicated Internet Access (DIA) provides the ultimate in connectivity by offering dedicated, direct access to the internet.

DEDICATED INTERNET ACCESS (DIA)

Supplied over our dedicated Fibre pair to your premise, Dedicated Internet Access (DIA) is a fully managed Internet experience which includes managed CPE router, DNS and IP address facilities.

With access to a wide range of bandwidths ranging from 10Mbps to 10Gbps, this service is suitable for corporate enterprises of all sizes seeking to establish a high performance, reliable connection to the Internet.

If you require Internet protection we can offer robust resilience with dual homing, network diversity running HSRP.

Our Pan European AORTA network offers Tier1 Carrier Grade connectivity, peering across all main European and US exchanges.

Internet connectivity has become crucial to businesses and DIA provides a reliable, secure, cost effective service to suit all your business needs.

THE BENEFITS OF DIA:

Some benefits of DIA include:

- ✓ Unlimited access – no usage limit (Fixed monthly rental is charged for the service)
- ✓ There is no bandwidth sharing with other customers so contention ratio is 1:1
- ✓ Symmetric service - so you get the same upload and download speeds
- ✓ Managed as a single line, making it an easier and quicker fault resolution
- ✓ DNS service – DNS service is provided with all the packages of our DIA service
- ✓ IP Address - static IP addresses are available as standard
- ✓ Field engineers on standby for on-site diagnosis and/or hardware swap-out 24 hours a day
- ✓ Service level agreement based on fault resolution not response time
- ✓ Provides access to a portal allowing the customer to view the utilization of their traffic both inbound and outbound

ABOUT VIRGIN MEDIA BUSINESS

At Virgin Media Business we offer innovative, cost-competitive bundles and bespoke solutions to large blue chip corporations, public sector organisations, small office/home offices (SoHo), small and medium sized businesses (SME's) and carriers.

Our competitive advantage lies in both our high capacity optical Fibre network (exclusively owned within Ireland with extensive reach) and the breadth of our product portfolio, which spans the complete spectrum of business communications.

We are one of the largest communications service providers in Ireland, with a very strong presence in Dublin, Cork, Galway, Limerick, Mullingar, Sligo, Athlone, Kilkenny, Carlow and Waterford. We are committed to investing in our Network, systems and people to provide high quality services to our customers.