Virgin Media Fees and Charges
(Price List)

What you see is what you get with us and we want to make sure you have all the information you need about your account. There are some fees and charges that may or may not apply to you. We've created this handy info leaflet so you have all the details you need.

This leaflet includes all charges for residential customers that may be applied to your account outside of your monthly bundle charges. On pages 1-4 we have listed all one off charges that might apply to your account for example equipment activation fees and late payment fees.

We have also included details of all of our fixed telephony charges (see pages 5-20). On page 21 we have included details of all of our mobile phone rates. This leaflet is accurate as of 14th November 2026.

One off charges

Type	How It Shows On Your Bill	Charge	What This Is
Activation & Equipment Fees	Freedom Broadband activation fee	€30.00	The Freedom Broadband and World Talk bundle is subject to a 30 day rolling contract period and an equipment activation fee applies.
	Smart Wifi Pod activation fee	€99.00	Smart WiFi Pods, outside the WiFi Guarantee Service are subject an equipment activation fee of €99 per Smart WiFi Pod.
	Broadband Activation Fee	€30.00	A once off Broadband Activation Fee of €30 applies to all New Virgin Media customers taking our Broadband, Broadband & Home Phone and Broadband, Home Phone and TV products on a 12 month contract. Exclusion applies to customers taking a Virgin Media Smart Home pack along with their Broadband product.
	Freedom bundle activation fee	€50.00	The Freedom Broadband, Freedom TV and World Talk bundle is subject to a 30 day rolling contract period and this equipment activation fee applies.

Type	How It Shows On Your Bill	Charge	What This Is
Activation & Equipment Fees	Virgin Media TV 360 once off Box Activation fee	€50.00	A once off Virgin TV360 Activation Fee of €50 applies to all new & existing Virgin Media customers taking our Broadband, Home Phone and TV 360 products.
	Virgin Media TV360 Mini Box Activation fee	€25.00	This is a once off activation fee for Virgin Media TV360 Mini equipment.
	Reactivation fee	€5.00	If your service has been suspended due to non-payment this fee will apply upon reactivation.
	Home phone - extra handset fee	€30.00	This fee applies to additional handsets. We guarantee the handset for the first 6 months.
	MRV reduced price equipment fee	€20.00	This is a once off activation fee for multi-room viewing equipment.
	Remote control fee	€20.00	If you order a replacement remote control this charge will be applied to your next bill.
	Damaged equipment fee	€60.00	This fee applies if you have lost or damaged your Virgin Media Hub, Horizon TV HD+ Box, Digital+ or Digital+ HD box and you speak to a member of our customer care team to arrange a replacement.
	Unreturned equipment fee	€150.00	We will be sorry to see you go if you cancel your service with us. We will reach out to you on email and by phone to schedule a suitable time to arrange collection of equipment. If we have not been able to get in touch to do this the fee will be charged to your account. This applies to each piece of equipment.

Type	How It Shows On Your Bill	Charge	What This Is
Activation & Equipment Fees	**Smart WiFi Pods – Unreturned Equipment Fee**	**€30.00**	We will be sorry to see you go if you cancel your Smart Wifi Pods or Wifi Guarantee service with us. We will reach out to you on email and by phone to schedule a suitable time to arrange collection of pods. If we have not been able to get in touch to do this the fee will be charged to your account. This applies to each piece of equipment (each pod).
Cancellation Fees	**Broadband and Landline cancellation fees**	**€150.00**	If you cancel when you are in contract a charge of €150.00 per product or the monthly amount for the remaining months of your contract will apply to you, whichever is less. As an example, if you are on a 12 month contract for 500Mb broadband, paying €70 monthly, with 2 months left on your contract, your in-contract cancellation fee would be calculated as follows: €70 × 2 = €140.
	Mobile cancellation fees		For Mobile Plans with a 12-month contract. If the contract is cancelled before the 12-month period, you will be charged an early cancellation fee. This will be applied as a lump sum charge. The cancel fee is calculated by multiplying the monthly recurring cost of your price plan by the remaining time left to in the contact term/the contract end date, where applicable.
House Move Fees	**Service connection fee**	**€60.00**	If you already have a Virgin Media connection box in your new home your service transfer process is completely free but if you need a new connection point or cabling there will be a charge of €60 to ensure that everything is installed correctly and professionally.

Type	How It Shows On Your Bill	Charge	What This Is
Payment Fees	Late payment fee	€12.50	If your bill amount becomes overdue because you have missed the payment date a late fee will be charged to your account. To make sure you are up to date please make sure all payments are made within 14 days of the issue date on your bill. You can find this in the top right hand corner of the first page.
	Unpaid direct debit fee	€10.00	If you pay by Direct Debit and your payment is returned unpaid by the bank, an unpaid charge is applied to your account. If your payment remains unpaid the above mentioned late payment fee may also apply.
Technician Fees	Installation of extra point	€60.00	If you need us to install a new connection point this charge will apply. (A Red House experience fee may also apply).
	Red House experience	€50.00	You can have your home services optimised by requesting a Red House Experience, this is available for all Virgin Media residential customers. There is a charge for this service. This fee is waved in instances where you do not have the ability to self-install services at your address or if we are visiting you to fix a fault you have experienced.
	Red House self install assist	€50.00	If you need a hand after attempting self-install, we can send one of our Virgin Ninjas to get you up and running. There's a €50 charge for this service, and you get the added peace of mind of knowing that everything will be set up just right.
	Relocation of upc point	€60.00	This fee applies if you request us to relocate the Virgin Media outlet point within your home. (A Red House experience fee may also apply).

Fixed Telephony Charges

Standard call rates for Basic Home Phone, Anytime World, Freetime World & Off Peak World

Check out our call charges, and see the savings you could make. All prices are stated in cents.

**See below for countries included in each band. If a country is not listed, it falls under the 'Rest of world' band.

Destination	Day	Evening	Weekend	Call Set up Charge*/Min Call Charge
Local	4.5			20.00*
National				
Mobile	26.00			
UK	12.00			0.00
USA & Canada				20.00*
UK Mobile	23.37			0.00
Europe Zone 1**				
Europe Zone 1 Mobile**				
Europe Zone 2**	90.00			20.00*
Europe Zone 2 Mobile**				
Europe Zone 3	23.37			0.00
Central America & Argentina, Oceania, Middle East & South Africa, Asia**	60.00			20.00*
Rest of World	230.00			
Inmarsat	600.00			
Skyphone	890.00			
1512 Premium Rate (Per Call)				50.00*
1513 Premium Rate (Per Call)				70.00*
1514 Premium Rate (Per Call)				90.00*
1515 Premium Rate (Per Call)				120.00*
1516 Premium Rate (Per Call)				180.00*
1517 Premium Rate (Per Call)				250.00*
1518 Premium Rate (Per Call)				350.00*

Destination	Day	Evening	Weekend	Call Set up Charge*/Min Call Charge
1520 Premium Rate	30.00			0.00
1530 Premium Rate	50.00			
1540 Premium Rate	70.00			
1550 Premium Rate	120.00			
1559 Premium Rate				
1560 Premium Rate	180.00			
1570 Premium Rate	240.00			
1580 Premium Rate	295.00			
1590 Premium Rate	350.00			
1598 Premium Rate	204.18			
1599 Premium Rate	305.04			
11811 Eircom Ireland	250.00			400.00*
11850 Conduit Ireland	300.00			400.00*
11860 Conduit International	320.00			400.00*
11888 Directory Enquiries	30.77			0.00
11890 Directory Enquiries	120.00			370.00*
1191 Speaking Clock	0.00			45.14
Freephone	0.00			0.00
190X Customer Service	0.00			0.00
UK Freefone	12.00			0.00
UK Local Call				
UK National Call	16.00			
076	4.00			20.00*
0818				
1890				6.60*
1891 Internet	3.20	2.73	2.73	0.00
1892 Internet	7.38	3.69	3.08	0.00
Eirpac Charged Access	4.52	2.26	1.93	20.00*
Pager	34.85	33.56	33.56	20.00*
1850	4.5			7.00
UK Personal Number	41.46	31.11	25.91	20.00*

The duration of all per minute call types will be rounded up to the next whole minute. Calls charged per call are unaffected, i.e. selected Premium Rate numbers as indicated in the call tariffs. Prices shown in cent, and include VAT.

Peak times are Monday to Friday 7am to 7pm. Off-peak times are Monday to Friday 7pm to 7am. Weekends are all day Saturday, Sunday & public holidays.

22 Fixed Destinations Included in Freetime World and Anytime world packs:
Australia, Austria, Belgium, Denmark, France, Germany, Greece, Italy, Liechtenstein, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Slovenia, Spain, Sweden, Switzerland, United Kingdom, USA and Canada.

Europe Zone 1:
Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech-Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden.

Europe Zone 1 Mobile:
Mobile number ranges in Europe Zone 1 countries

Europe Zone 2:
Albania, Algeria, Armenia, Azerbaijan, Belarus, Bosnia – Herzegovina, Egypt, Georgia Gibraltar, Israel, Kazakhstan, Kyrgyzstan, Libya, Macedonia, Moldova, Montenegro, Morocco, Russia, Serbia, Tajikistan, Tunisia, Turkey, Turkmenistan, Ukraine, Uzbekistan and Serbia.

Europe Zone 2 Mobile:
Mobile number ranges in Europe Zone 2 countries.

Europe Zone 3:
Andorra, Faroe Islands, Greenland, Monaco, San Marino, Switzerland and Vatican City.

Europe Zone 3 Mobile:
Mobile number ranges in Europe Zone 3 countries.

Oceania, Asia, Middle East, South Africa Fixed & Mobile:
Australia, Christmas Island, Hong Kong, Japan, Malaysia, New Zealand, Norfolk Island, Singapore, Bahrain, China, Jordan Kuwait, Lebanon, Oman, Palestine, Saudi Arabia, Syria, United Arab Emirates, Singapore, Hong Kong, Japan, Malaysia Indonesia, Philippines, South Korea, Taiwan, Thailand and South Africa.

Central America, Argentina Fixed & Mobile:
American Virgin Islands, Anguilla, Antigua and Baruda, Bahamas, Barbados, Bermuda, British Virgin Islands, Cayman Islands, Dominica, Dominican Republic, Grenada, Jamaica, Mexico, Montserrat, Puerto Rico, St. Kitts and St. Nevis, St. Lucia, Trinidad and Tobago, Turks and Caicos Islands and Argentina.

Rest of World:
Remaining fixed and mobile destinations not listed above.

Inmarsat:
Inmarsat - Atlantic East, Inmarsat - Atlantic West, Inmarsat – Indian Ocean, Inmarsat - Pacific Ocean

Skyphone

Skyphone - Atlantic East, Skyphone - Atlantic West, Skyphone - Indian Ocean, Skyphone - Pacific Ocean

Standard call rates for World Talk, Anytime Mobile & Freetime Mobile.
Check out our call charges, and see the savings you could make. All prices are stated in cents.

**See below for countries included in each band. If a country is not listed, it falls under the 'Rest of world' band.

Destination	Day	Evening	Weekend	Call Set up Charge*/Min Call Charge
Local	0.00			20.00*
National				
Mobile	0.00			
UK	12.00			0.00
USA & Canada				20.00*
UK Mobile	23.37			0.00
Europe Zone 1**				
Europe Zone 1 Mobile**				
Europe Zone 2 **	90.00			20.00*
Europe Zone 2 Mobile**				
Europe Zone 3	23.37			0.00
Central America & Argentina, Oceania, Middle East & South Africa, Asia**	60.00			20.00*
Rest of World	230.00			
Inmarsat	600.00			
Skyphone	890.00			
1512 Premium Rate (Per Call)				50.00*
1513 Premium Rate (Per Call)				70.00*
1514 Premium Rate (Per Call)				90.00*
1515 Premium Rate (Per Call)				120.00*
1516 Premium Rate (Per Call)				180.00*
1517 Premium Rate (Per Call)				250.00*
1518 Premium Rate (Per Call)				350.00*

Destination	Day	Evening	Weekend	Call Set up Charge*/Min Call Charge
1520 Premium Rate	30.00			0.00
1530 Premium Rate	50.00			
1540 Premium Rate	70.00			
1550 Premium Rate	120.00			
1559 Premium Rate				
1560 Premium Rate	180.00			
1570 Premium Rate	240.00			
1580 Premium Rate	295.00			
1590 Premium Rate	350.00			
1598 Premium Rate	204.18			
1599 Premium Rate	305.04			
11811 Eircom Ireland	250.00			350.00*
11850 Conduit Ireland	300.00			400.00*
11860 Conduit International	320.00			400.00*
11888 Directory Enquiries	30.77			0.00
11890 Directory Enquiries	120.00			370.00*
1191 Speaking Clock	0.00			45.14
Freephone	0.00			0.00
190X Customer Service	0.00			0.00
UK Freefone	12.00			0.00
UK Local Call				
UK National Call	16.00			
076	0.00			0.00
0818				
1890				
1891 Internet	3.20	2.73	2.73	0.00
1892 Internet	7.38	3.69	3.08	0.00
Eirpac Charged Access	4.52	2.26	1.93	20.00*
Pager	34.85	33.56	33.56	20.00*
1850	0.00			0.00
UK Personal Number	41.46	31.11	25.91	20.00*

The duration of all per minute call types will be rounded up to the next whole minute. Calls charged per call are unaffected, i.e. selected Premium Rate numbers as indicated in the call tariffs. Prices shown in cent, and include VAT.

Peak times are Monday to Friday 7am to 7pm. Off-peak times are Monday to Friday 7pm to 7am. Weekends are all day Saturday, Sunday & public holidays.

22 Fixed Destinations Included in Freetime World and Anytime mobile packs: Australia, Austria, Belgium, Denmark, France, Germany, Greece, Italy, Liechtenstein, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Slovenia, Spain, Sweden, Switzerland, United Kingdom, USA and Canada.

Europe Zone 1:
Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech-Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden.

Europe Zone 1 Mobile:
Mobile number ranges in Europe Zone 1 countries.

Europe Zone 2:
Albania, Algeria, Armenia, Azerbaijan, Belarus, Bosnia – Herzegovina, Egypt, Georgia Gibraltar, Israel, Kazakhstan, Kyrgyzstan, Libya, Macedonia, Moldova, Montenegro, Morocco, Russia, Serbia, Tajikistan, Tunisia, Turkey, Turkmenistan, Ukraine, Uzbekistan and Serbia.

Europe Zone 2 Mobile:
Mobile number ranges in Europe Zone 2 countries.

Europe Zone 3:
Andorra, Faroe Islands, Greenland, Monaco, San Marino, Switzerland and Vatican City.

Europe Zone 3 Mobile:
Mobile number ranges in Europe Zone 3 countries.

Oceania, Asia, Middle East, South Africa Fixed & Mobile:
Australia, Christmas Island, Hong Kong, Japan, Malaysia, New Zealand, Norfolk Island, Singapore, Bahrain, China, Jordan Kuwait, Lebanon, Oman, Palestine, Saudi Arabia, Syria, United Arab Emirates, Singapore, Hong Kong, Japan, Malaysia Indonesia, Philippines, South Korea, Taiwan, Thailand and South Africa

Central America, Argentina Fixed & Mobile:
American Virgin Islands, Anguilla, Antigua and Baruda, Bahamas, Barbados, Bermuda, British Virgin Islands, Cayman Islands, Dominica, Dominican Republic, Grenada, Jamaica, Mexico, Montserrat, Puerto Rico, St. Kitts and St. Nevis, St. Lucia, Trinidad and Tobago, Turks and Caicos Islands and Argentina

Rest of World:
Remaining fixed and mobile destinations not listed above.

Inmarsat:
Inmarsat - Atlantic East, Inmarsat - Atlantic West, Inmarsat – Indian Ocean, Inmarsat - Pacific Ocean

Skyphone
Skyphone - Atlantic East, Skyphone - Atlantic West, Skyphone - Indian Ocean, Skyphone - Pacific Ocean

Anywhere 150/300 Tariff Plan call rates

Our Anywhere plans have inclusive minutes to Local, National, Mobile & calls to 22 Fixed International destinations. Calls outside of the package limits are charged as per the rate table below. All prices are stated in cents.

**See below for countries included in each band. If a country is not listed, it falls under the 'Rest of world' band.

Destination	Day	Evening	Weekend	Call Set up Charge*/Min Call Charge
Local	26.00			20.00*
National				
Mobile				
22 International Destinations included in Anywhere 150/300 (Excluding those in Europe Zone 1)				0.00
UK Mobile	23.37			
Europe Zone 1**				
Europe Zone 1 Mobile**				
Europe Zone 2**	90.00			20.00*
Europe Zone 2 Mobile**				
Europe Zone 3	23.37			0.00
Central America,Argentina, Oceania, Middle East, South Africa and Asia**	60.00			20.00*
Australia Mobile	60.00			
Rest of World	230.00			
Inmarsat	600.00			
Skyphone	890.00			
1512 Premium Rate (Per Call)				50.00*
1513 Premium Rate (Per Call)				70.00*
1514 Premium Rate (Per Call)				90.00*
1515 Premium Rate (Per Call)				120.00*
1516 Premium Rate (Per Call)				180.00*
1517 Premium Rate (Per Call)				250.00*
1518 Premium Rate (Per Call)				350.00*

Destination	Day	Evening	Weekend	Call Set up Charge*/Min Call Charge
1520 Premium Rate	30.00			
1530 Premium Rate	50.00			
1540 Premium Rate	70.00			
1550 Premium Rate	120.00			
1559 Premium Rate				
1560 Premium Rate	180.00			
1570 Premium Rate	240.00			
1580 Premium Rate	295.00			
1590 Premium Rate	350.00			
1598 Premium Rate	204.18			
1599 Premium Rate	305.04			
11811 Eircom Ireland	250.00			400.00*
11850 Conduit Ireland	300.00			400.00*
11860 Conduit International	320.00			400.00*
11888 Directory Enquiries	30.77			0.00
11890 Directory Enquiries	120.00			370.00*
1191 Speaking Clock	0.00			45.14
Freephone	0.00			0.00
190X Customer Service	0.00			0.00
UK Freefone	12.00			0.00
UK Local Call				
UK National Call	16.00			
0818	4.00			20.00*
076				
1890				6.6*
1891 Internet	3.20	2.73	2.73	0.00
1892 Internet	7.38	3.69	3.08	0.00
Eirpac Charged Access	4.52	2.26	1.93	20.00*
Pager	34.85	33.56	33.56	
1850	4.5			7.00
UK Personal Number	41.46	31.11	25.91	20.00*

The duration of all per minute call types will be rounded up to the next whole minute. Calls charged per call are unaffected, i.e. elected Premium Rate numbers as indicated in the call tariffs. Prices shown in cent, and include VAT.

Peak times are Monday to Friday 7am to 7pm. Off-peak times are Monday to Friday 7pm to 7am. Weekends are all day Saturday, Sunday & public holidays.

22 Fixed Destinations Included in Anywhere packs:
Australia, Austria, Belgium, Denmark, France, Germany, Greece, Italy, Liechtenstein, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Slovenia, Spain, Sweden, Switzerland, United Kingdom, USA, Canada

Europe Zone 1:
Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech-Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden.

Europe Zone 1 Mobile:
Mobile number ranges in Europe Zone 1 countries

Europe Zone 2:
Albania, Algeria, Armenia, Azerbaijan, Belarus, Bosnia – Herzegovina, Egypt, Georgia Gibraltar, Israel, Kazakhstan, Kyrgyzstan, Libya, Macedonia, Moldova, Montenegro, Morocco, Russia, Serbia, Tajikistan, Tunisia, Turkey, Turkmenistan, Ukraine, Uzbekistan, Serbia.

Europe Zone 2 Mobile:
Mobile number ranges in Europe Zone 2 countries.

Europe Zone 3:
Andorra, Faroe Islands, Greenland, Monaco, San Marino, Switzerland and Vatican City.

Europe Zone 3 Mobile:
Mobile number ranges in Europe Zone 3 countries.

Oceania, Asia, Middle East, South Africa Fixed & Mobile:
Christmas Island, Hong Kong, Japan, Malaysia, New Zealand, Norfolk Island, Singapore, Bahrain, China, Jordan Kuwait, Lebanon, Oman, Palestine, Saudi Arabia, Syria, United Arab Emirates, Singapore, Hong Kong, Japan, Malaysia Indonesia, Philippines, South Korea, Taiwan, Thailand, South Africa

Central America, Argentina Fixed & Mobile:
American Virgin Islands, Anguilla, Antigua and Baruda, Bahamas, Barbados, Bermuda, British Virgin Islands, Cayman Islands, Dominica, Dominican Republic, Grenada, Jamaica, Mexico, Montserrat, Puerto Rico, St. Kitts and St. Nevis, St. Lucia, Trinidad and Tobago, Turks and Caicos Islands, Argentina

Rest of World:
Remaining fixed and mobile destinations not listed above.

Inmarsat:
Inmarsat - Atlantic East, Inmarsat - Atlantic West, Inmarsat – Indian Ocean, Inmarsat - Pacific Ocean

Skyphone
Skyphone - Atlantic East, Skyphone - Atlantic West, Skyphone - Indian Ocean, Skyphone - Pacific Ocean

Standard call rates for World Unlimited Talk and Mobile world.
Check out our call charges, and see the savings you could make. All prices are stated in cents.

**See below for countries included in each band. If a country is not listed, it falls under the 'Rest of world' band.

Destination	Day	Evening	Weekend	Call Set up Charge*/Min Call Charge
Local	0.00			20.00*
National				
Mobile	0.00			
UK	12.00			0.00
USA & Canada				20.00*
UK Mobile	23.37			0.00
22 discounted Destinations***	0.00			
Europe Zone 1**	23.37			
Europe Zone 1 Mobile**				
Europe Zone 2 **	90.00			20.00*
Europe Zone 2 Mobile**				
Europe Zone 3	23.37			0.00
Central America & Argentina, Oceania, Middle East & South Africa, Asia**	60.00			20.00*
Rest of World	230.00			
Inmarsat	600.00			
Skyphone	890.00			
1512 Premium Rate (Per Call)				50.00*
1513 Premium Rate (Per Call)				70.00*
1514 Premium Rate (Per Call)				90.00*
1515 Premium Rate (Per Call)				120.00*
1516 Premium Rate (Per Call)				180.00*
1517 Premium Rate (Per Call)				250.00*
1518 Premium Rate (Per Call)				350.00*

Destination	Day	Evening	Weekend	Call Set up Charge*/Min Call Charge
1520 Premium Rate	30.00			
1530 Premium Rate	50.00			
1540 Premium Rate	70.00			
1550 Premium Rate	120.00			
1559 Premium Rate				
1560 Premium Rate	180.00			
1570 Premium Rate	240.00			
1580 Premium Rate	295.00			
1590 Premium Rate	350.00			
1598 Premium Rate	204.18			
1599 Premium Rate	305.04			
11811 Eircom Ireland	250.00			350.00*
11850 Conduit Ireland	300.00			400.00*
11860 Conduit International	320.00			400.00*
11888 Directory Enquiries	30.77			0.00
11890 Directory Enquiries	120.00			370.00*
1191 Speaking Clock	0.00			45.14
Freephone	0.00			0.00
190X Customer Service	0.00			0.00
UK Freefone,	12.00			0.00
UK Local Call				
UK National Call	16.00			
076	0.00			0.00
0818				
1890				
1891 Internet	3.20	2.73	2.73	0.00
1892 Internet	7.38	3.69	3.08	0.00
Eirpac Charged Access	4.52			20.00*
Pager	34.85			15.00*
1850	0.00			0.00
UK Personal Number	41.46	31.11	25.91	20.00*

The duration of all per minute call types will be rounded up to the next whole minute. Calls charged per call are unaffected, i.e. selected Premium Rate numbers as indicated in the call tariffs. Prices shown in cent, and include VAT.

Peak times are Monday to Friday 7am to 7pm. Off-peak times are Monday to Friday 7pm to 7am. Weekends are all day Saturday, Sunday & public holidays.

***22 Destinations(fixed line and mobile) Included in Mobile world

Australia, Austria, Belgium, Denmark, France, Germany, Greece, Italy, Liechtenstein, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Slovenia, Spain, Sweden, Switzerland, United Kingdom, USA and Canada.

Europe Zone 1:
Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech-Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden.

Europe Zone 1 Mobile:
Mobile number ranges in Europe Zone 1 countries.

Europe Zone 2:
Albania, Algeria, Armenia, Azerbaijan, Belarus, Bosnia – Herzegovina, Egypt, Georgia Gibraltar, Israel, Kazakhstan, Kyrgyzstan, Libya, Macedonia, Moldova, Montenegro, Morocco, Russia, Serbia, Tajikistan, Tunisia, Turkey, Turkmenistan, Ukraine, Uzbekistan and Serbia.

Europe Zone 2 Mobile:
Mobile number ranges in Europe Zone 2 countries

Europe Zone 3:
Andorra, Faroe Islands, Greenland, Monaco, San Marino, Switzerland and Vatican City.

Europe Zone 3 Mobile:
Mobile number ranges in Europe Zone 3 countries.

Oceania, Asia, Middle East, South Africa Fixed & Mobile:
Australia, Christmas Island, Hong Kong, Japan, Malaysia, New Zealand, Norfolk Island, Singapore, Bahrain, China, Jordan Kuwait, Lebanon, Oman, Palestine, Saudi Arabia, Syria, United Arab Emirates, Singapore, Hong Kong, Japan, Malaysia Indonesia, Philippines, South Korea, Taiwan, Thailand, South Africa

Central America, Argentina Fixed & Mobile:
American Virgin Islands, Anguilla, Antigua and Baruda, Bahamas, Barbados, Bermuda, British Virgin Islands, Cayman Islands, Dominica, Dominican Republic, Grenada, Jamaica, Mexico, Montserrat, Puerto Rico, St. Kitts and St. Nevis, St. Lucia, Trinidad and Tobago, Turks and Caicos Islands, Argentina

Rest of World:
Remaining fixed and mobile destinations not listed above.

Inmarsat:
Inmarsat - Atlantic East, Inmarsat - Atlantic West, Inmarsat – Indian Ocean, Inmarsat - Pacific Ocean

Skyphone
Skyphone - Atlantic East, Skyphone - Atlantic West, Skyphone - Indian Ocean, Skyphone - Pacific Ocean

Standard Virgin Mobile Rates

National Out of Bundle Rates*	Rates
National Landlines	25c per minute
National Mobiles	25c per minute
National Texts	10c per text
Data per MB	1c per MB
Calls to Virgin Media Customer Care (1908)	Free
Voicemail	Free
Non-Geographic Number Out of Bundle Rates**	**Rates**
1850	25c per minute
1890	25c per minute
0818	25c per minute
076	4c per minute
International Rates	**Rates**
EU	23.37c per minute
USA and Canada	30c per minute
Europe Zone 1	35c per minute
Europe Zone 2	90c per minute
Oceania, Asia, Middle East, South Africa Fixed & Mobile	60c per minute
Central America, Argentina Fixed & Mobile	60c per minute
ROW (Rest Of World)	€2.30 per minute
Skyphone (Satellite)	€8.90 per minute
Iridium Network (Satellite)	€6.00 per minute
EU Texts	7.38c per text
International Texts	25c per text
Premium Rate Calls Rates	**Rates**
1512 Premium Rate Voice	50c per call
1513 Premium Rate Voice	70c per call
1514 Premium Rate Voice	90c per call
1515 Premium Rate Voice	€1.20 per call
1516 Premium Rate Voice	€1.80 per call
1517 Premium Rate Voice	€2.50 per call
1518 Premium Rate Voice	€3.50 per call
1520 Premium Rate Voice	30c per minute

National Out of Bundle Rates*	Rates
1530 Premium Rate Voice	50c per minute
1540 Premium Rate Voice	70c per minute
1550 Premium Rate Voice	€1.20 per minute
1559 Premium Rate Voice	€1.20 per minute
1560 Premium Rate Voice	€1.80 per minute
1570 Premium Rate Voice	€2.40 per minute
1580 Premium Rate Voice	€2.95 per minute
1590 Premium Rate Voice	€3.50 per minute
1598 Premium Rate Voice	€3.50 per minute
1599 Premium Rate Voice	€3.50 per minute
Short Code Text Messages Rates	**Rates**
50XXX	Free
51XXX	Up to 15c per text
53XXX	Up to 80c per text
57XXX	80c or above
Directory Enquiries & Other Rates Rates	
11811 Eir Ireland	€2.99 set up fee & €2.99 per minute
11850 Conduit Ireland	€3.99 set up fee & €2.99 per minute
11860 Conduit International	€3.99 set up fee & €3.29 per minute
11888 Directory Enquiries	49c set up fee & 49c per minute
11890 Directory Enquiries	€2.99 set up fee & €1.29 per minute
11891 Directory Enquiries	€1.99 set up fee & 69c per minute
Pager	36c per minute
Freefone 1800	Free
Call Divert to Voicemail	Free
Call Divert to another number	25c per minute
Emergency Calls to 999 and 112	Free

International Calling Zones:

EU:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech-Republic, Denmark, Estonia, Finland, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Moldova, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Spain, Saint Martin, Slovakia, Slovenia, Sweden, Ukraine, UK.

Europe Zone 1:

Andorra, Faroe-Islands, Greenland, Monaco, San-Marino, Switzerland, Vatican-City.

Europe Zone 2:
Albania, Algeria, Armenia, Azerbaijan, Belarus, Bosnia – Herzegovina, Egypt, Georgia, Israel, Kazakhstan, Kyrgyzstan, Macedonia, Montenegro, Morocco, Russia, Serbia, Tajikistan, Tunisia, Turkey, Turkmenistan, Uzbekistan.

Oceania, Asia, Middle East, South Africa Fixed & Mobile:
Australia, Bahrain, China, Christmas Island, Hong Kong, Indonesia, Japan, Jordan, Kuwait, Lebanon, Malaysia, New Zealand, Norfolk Island, Oman, Palestine, Philippines, Pitcairn Islands, Saudi Arabia, Syria, Taiwan, Thailand, United Arab Emirates, Singapore, South Africa, Vietnam.

Central America, Argentina Fixed & Mobile:
Anguilla, Antigua and Barbuda, Argentina, Bahamas, Barbados, Bermuda, British Virgin Islands, Cayman Islands, Dominica, Dominican Republic, Grenada, Jamaica, Mexico, Montserrat, Puerto Rico, St. Kitts and Nevis, St. Lucia, Trinidad and Tobago, Turks and Caicos Islands.

Rest of World:
Remaining fixed and mobile destinations not listed above.

Skyphone:
Skyphone Atlantic East, Skyphone - Atlantic West, Skyphone - Indian Ocean, Skyphone - Pacific Ocean.

*All rates are inclusive of VAT. All conditions and prices apply to calls made within the Republic of Ireland, to other Irish numbers. All calls made using an international prefix, including calls to Northern Ireland, are classed as international calls.

** All rates are inclusive of VAT. Non-Geographic Calls are included within the bundle. Standard out of bundle rates apply once the bundle is consumed.

~All International calls, excluding calls to the UK, are subject to a minimum call charge of 1 minute, per second billing applies thereafter. ‘EU’ includes all EU countries, EEA countries and outermost territories.

Roaming Rates

While Roaming in EU

EU Out of Bundle Rates	Rates
Calls to home & EU Landlines	25c per minute
Calls to home & EU Mobiles	25c per minute
Calls to Zone 2 & Rest of World	€1.99 per minute
Receiving a call	Free
Texts to home & EU Mobiles	10c per text
Texts to Zone 2 & Rest of World	2.4c
Data per MB	0.12c per MB
Calls to Virgin Media Customer Care (1908)	Free
Voicemail	Free
Surcharges when EU Roaming Fair Usage Exceeded	**Rates**
Data per GB when EU Roaming Data Cap exceeded	€1.20 per GB
Usage for Non-Periodic travel - Data	€1.20 per GB
Usage for Non-Periodic travel – Minutes	2.3c per minute
Usage for Non-Periodic travel – Texts	0.05c per text

Calls while Roaming in Zones 2 and Rest of World***

When you are Roaming in...	Cost to make a call home or to a country in Zone 1 EU	Cost to make a call to other country in Zone 2 & Rest of World	Cost to receive a call
Zone 2 (USA & Canada)	€1.99 per minute	€1.99 per minute	99c per minute
Rest of World	€2.50 per minute	€2.50 per minute	€1.99 per minute

Texts & Data while Roaming in Zones 2 and Rest of World

When you are Roaming in...	To Send a Text Message to any country	To receive a Text	Data cost per MB
Zone 2 (USA & Canada)	40c per Text	Free	€7.00 per MB
Rest of World	40c per Text	Free	€7.00 per MB

Other Calls (Voicemail & Customer care)

When you are Roaming in...	To access your Voicemail	To Call Customer Care
Zone 2 (USA & Canada)	€1.99 per minute	€1.99 per minute
Rest of World	€2.50 per minute	€2.50 per minute

International Roaming Zones:

EU:
Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Moldova, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Martin Slovakia, Slovenia, Spain (including Canary Islands), Sweden, Ukraine, United Kingdom.

Roaming Zone 2:
Canada & USA

Roaming Rest of World:
Afghanistan, Albania, Algeria, Andorra, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia-Herzegovina, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo (Zaire), Congo, Costa Rica, Cote de Ivoire, Cuba, Djibouti, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Equatorial Guinea, Ethiopia, Falkland Islands, Faroe Islands, Fiji, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Jamaica, Japan, Jordon, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libyan Arab Jamahiri, Macao, Macedonia, Madagascar, Malawi, Malaysia, Maldives, Mali, Mauritania, Mauritius, Mexico, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nepal, Netherlands Antilles, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Republic of Korea, Russia, Rwanda, Saint Kitts and Nevis, Samoa, Sao Tome and Principe, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Singapore, Solomon Islands, Somalia, South Africa, Sri Lanka, St Lucia, St Vincent and the Grenadines, Sudan, Suriname, Swaziland, Switzerland, Syrian Arab Republic, Taiwan, Tajikistan, Tanzania, Thailand, Timor-Leste, Togo, Tonga, Trinidad and Tobago, Tunisia, Turkey, Turkmenistan, Turks and Caicos Islands, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia, Zimbabwe.

*** When roaming outside of EU per minute billing applies to all roaming calls made and received.